

<Insert Your Hospital Logo>

What to Expect When Your Pet is Hospitalized

Hospitalized patients are examined by the doctor twice daily, or more frequently if indicated. Trained veterinary nurses carry out the treatments directed by the doctor.

Progress Reports

You will receive two progress phone calls per day from your pet's nurse during the times outlined below. Please provide an appropriate contact number for you to be reached during these times. If you have additional questions or concerns, we encourage you to contact us, and we will answer or return your call as promptly as possible.

Morning Telephone Hour 10:00 to 11:00 a.m.

Evening Telephone Hour 4:00 to 5:00 p.m.

Visitation

Whenever possible, depending on the condition of your pet, visitation is encouraged. The doctor, however, must be present to answer any questions you might have. Please call and schedule your visitation times with our client care specialists.

Discharge Appointment

When your pet is ready to be discharged, an appointment will be made during regular appointment hours so your pet's nurse can review your pet's discharge instructions as well as answer any questions you may have.

Follow-Up Appointments

A nurse will inform you at the time of your pet's discharge whether your pet will require a follow-up exam. Please schedule this appointment with a client care specialist.

If your pet requires suture removal, please schedule an appointment 10 to 14 days after your pet's procedure. There is no fee for removing sutures. If additional services are necessary for your pet, such as medications, new sutures, bandages, anesthesia or injections, additional fees will be incurred.

Contact Information

If you have any questions regarding your pet's care, please do not hesitate to contact us:

<insert your hospital's telephone number>

If your pet needs emergency care outside of our hospital hours, please contact:

<insert emergency facility name>

<insert emergency facility address>

<insert emergency facility address>

<insert emergency facility website>

<insert emergency facility phone number>